LA COUNTY PARKS & RECREATION

Junior Lake Lifeguard Program How to Create a Family Account on Active Net

TABLE OF CONTENTS

How to Create a Family Account on Active Net (English)	2
STEP 1 - Create Parent Account	2
STEP 2 - Create Kids Profile	4
STEP 3 - Sign-up for Tryout	5

STEP BY STEP TUTORIAL: How to Create a Family Account on Active Net

All families must COMPLETE the STEPS below:



WHAT IS ACTIVE NET?

Active Net will be our new ONLINE system to sign-up for the Junior Lake Lifeguard Program, along with all other Los Angeles County Parks activities. Online Payments will now be available.

NO MATTER IF YOU PAY ONLINE OR IN PERSON, ALL FAMILIES MUST CREATE AN ACCOUNT



CREATE A PARENT ACCOUNT

KEY POINTS:

<u>Remember</u> - Fill out the Form as the <u>Parent / Guardian</u>, NOT the Child.

DIRECTIONS:

1. Open the Active Net website from:

Junior Lake Lifeguard webpage: parks.lacounty.gov/JUNIORLIFEGUARDS

or

LA County Parks & Recreation website: parks.lacounty.gov

(In the <u>Top Right Corner</u>) Click → REGISTER & RESERVE

- 2. CLICK >> "Create an Account"
- 3. Fill out: NAME & ADDRESS section
- 4. Fill out: CONTACT INFORMATION section

IMPORTANT:

- Fill out Text Alert Phone Number
- Fill out Text Alert Carrier
- Select **YES** to receive **Text Messages** (It will be used for UPDATES during the session)
- **5.** Fill out: **PERSONAL INFORMATION** section **IMPORTANT**:
- Make sure to select the "**HEAD OF HOUSEHOLD**" box for (YOU) the **Parent** / **Guardian** (This will enable you to make **PAYMENT**)
- 6. Fill out: **EMERGENCY CONTACT** section
- *Should be a different contact from the HEAD OF HOUSEHOLD (parent or guardian)
- 7. Fill out: ACCOUNT INFORMATION section

IMPORTANT:

- *You will NOT be able to make a KIDS PROFILE until you VERIFY YOUR EMAIL & Log back on*
- At this time, **(optional)** you may **add your spouse** / **significant other** on the account by selecting "**Create and Add a Family Member**" or
- Select "Create your Account" to move on.

FINALLY:

You'll receive a Thank you message and you will need to **CLICK THE**

VALIDATION LINK that has been **sent to your email**, along with your login name.

(After you validate your email, you will be able to log in normally)

STEP 2

CREATE KIDS PROFILE

KEY POINTS:

 Create a KID profile for each participant on ActiveNET to sign them up for a <u>TRYOUT</u> to enter the program

DIRECTIONS:

ADD YOUR KIDS TO YOUR ACCOUNT:

- 1. Once logged on, CLICK >> "My Account"
- 2. Look for the title: "Account Settings"
- 3. Under Account Settings CLICK >> "Change Information about Family"
- 4. CLICK >> "Add new Family Member"
- 5. Fill out YOUR CHILD'S INFORMATION:
- NAME section
- ADDRESS section
- MAILING ADDRESS (optional)
- 6. Fill out: CONTACT INFORMATION section

IMPORTANT:

- * EMAIL *
- PLEASE use your SAME PARENT / GUARDIAN EMAIL for all your children.

- (The same as your Login Email) --> This will assist you when signing up for a TRYOUT (next).
- 7. Fill out the rest of the * REQUIRED FIELDS for:
- PERSONAL INFORMATION section
- QUESTION section

8. Select one:

- At this time, you may **Add Another Child** on the account by selecting "**Submit & Add Family Member**"

or

- Select "Submit" to move on. --> You're Children should be listed on your profile now

STEP 3

SIGN-UP FOR TRYOUT

NEXT: Once you have signed your FAMILY up on ActiveNET, you will need to sign-up each child for a **Swim Tryout**, at one of the *two Tryout Locations:*

CASTAIC LAKE JR GUARD TRYOUT or

<u>Pool Location:</u> Castaic Aquatic Center 31350 Castaic Rd. Castaic, CA 91384

(Joint (2) Lake Tryout)

BONELLI PARK/ SFD JR GUARD TRYOUT

<u>Pool Location:</u> Norman Johnson Aquatic Center 405 S Santa Anita Ave, Arcadia, CA, 91006

KEY POINTS:

- **NOTE:** (You need to be aware of what will be added to your account.)
- THERE IS NO FEE FOR THE TRYOUT

DIRECTIONS:

1. Once logged on to your Active Net account home page, CLICK >> "Activities"

- 2. In the SEARCH BAR type: "JR GUARD TRYOUT"
- **3.** You may then select a TRYOUT TITLE with your preferred **Lake Location / Date / Time**. (Time slots are set <u>15 mins apart</u> w/ 8 openings within each time slot first come first serve.)

<u>Castaic Lake</u> April 23, April 24, April 30 (8:30 am – 3:30 pm)

Bonelli Park - Santa Fe Dam

April 9, April 10, April 16, April 24

(8:30 am – 3:30 pm)

Examples:

- CASTAIC LAKE JR GUARD TRYOUT (April 25) 10:00 AM
- OR
 - BONELLI PARK/ SFD JR GUARD TRYOUT (April 25) 10:15 AM

NOTE: Santa Fe Dam & Bonelli are two separate program locations, but they will be having a combined (2) Lake Tryout @ the same pool location. - Meaning they will be testing participants signing up for the Santa Fe Dam Program and Bonelli Park Program.

- **4.** After selecting a time slot, make sure to:
- **REVIEW** the selected **Activity Description Information**
- 5. Click >> ADD TO CART
 Or via mobile phone click >> REGISTER
- 6. Select the CHILD NAME who will be participating in the activity.
- 7. Click >> NEXT
- 8. Your Fee Total will state \$0.00
- Click PROCEED TO SHOPPING CART
- **9. Your shopping cart** should now **contain** the **TRYOUT TITLE** you selected, under the selected child's name.
 - Read the Waiver >> INITIAL YOUR NAME and CHECK THE BOX you Read & Agree

- 10. Click >> FINISH
- 11. You will receive a printable CONFIRMATION RECEIPT
- 12. You can now go back to MY ACCOUNT and check your "HISTORICAL TRANSACTIONS LIST" the TRYOUT you selected should be added to your Account.
- 13. REPEAT THESE STEPS UNTIL EACH CHILD IN YOUR FAMILY IS SIGNED UP FOR A TRYOUT.